

Arkansas 2-1-1 Resource Database Agency Exclusion Grievance Process

(Updated 6/07)

Any agency excluded from the Arkansas 2-1-1 database may submit a written inquiry to the **Operations Director** for an explanation of non-inclusion. If the provided response does not fully address the agency's concerns, a written appeal may be submitted to the Executive Director who will make a final decision regarding the matter.

Please mail inquiries to the following address:

**Arkansas 2-1-1
Suite 255
211 West 3rd Avenue
Pine Bluff, AR 71601**