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**ARKANSAS
PUBLIC SERVICE COMMISSION**
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D. David Slaton
Chief of Commissioner's Staff,
Chief Administrative Law Judge
(501) 682-1792

February 12, 2007

To the Board of Directors
United Way – Arkansas 2-1-1™

Re: United Way – Arkansas 2-1-1™ Service

Dear Members of the Board:

When the Federal Communications Commission authorized the use of the 211 number to provide access to community information and referral services, the Federal Commission stated that it was expected that community service organizations would work cooperatively to ensure the greatest public use of this scarce resource. Spearheaded by the United Ways of Arkansas, numerous community organizations, government officials and organizations have come together to form Arkansas 2-1-1™ to provide thorough and easily accessed information to aid the citizens of Arkansas who may need help in finding food banks, shelters, rent or utility assistance, employment support or support services for children, the elderly or any of numerous other resources.

The Arkansas Public Service Commission is pleased to recognize United Way – Arkansas 2-1-1™ as the exclusive provider of 2-1-1 referral service for the State of Arkansas. We would also like to thank each of you, as well as the many others, who have helped in making this service become possible. We realize that the effort is just beginning and that substantial continued effort and cooperation is necessary to establish the referral database and keep it current, and to staff and fund Arkansas 2-1-1™ Service.

We thank you for your continued efforts and look forward to the provision of a valuable service to the citizens of Arkansas.

Cordially,

A handwritten signature in cursive script that reads "Daryl E. Bassett".

Daryl E. Bassett, Commissioner